EL PASO COUNTY BAIL BOND BOARD COMPLAINT FORM

Complaints against a bail bondsman/surety can be made by submitting a complaint form to the Bail Bond Administrator of the El Paso County Bail Bond Board. All sworn complaints involving violations of the Texas Occupations Code, chapter 1704 will be investigated. Please complete the attached complaint with any accompanying documents and submit to:

EL PASO COUNTY SHERIFF'S DEPARTMENT
COUNTY DETENTION FACILITY
ATTN: MIKE NAVARRO, BAIL BOND BOARD ADMINISTRATOR
601 EAST OVERLAND
EL PASO, TX 79901

In order that a complaint against a licensed bondsman or a bondrunner be considered by the El Paso County Bail Bond Board, the complaint must be placed in writing, sworn to and signed by the person making the complaint. Please include copies of any receipts, bonds, contracts, or information the bonding company provided to you. **DO NOT SEND ORIGINALS.**

If you have any additional questions concerning the complaint process you may contact the Bail Bond Board Administrator at (915) 546-2293.

7AX 546-2230



EL PASO COUNTY BAIL BOND BOARD BAIL BOND COMPLAINT

| DATE RECEIVED: | | |
|------------------------------|--------------------|--|
| COMPLAINANT'S FULL NAME: | | |
| ADDRESS: | | |
| PHONE NUMBER(S): () | | |
| NAME OF BONDING COMPANY: | | |
| NAME OF BONDING COMPANY EMPL | OYEE YOU SPOKE TO: | |
| CASE NUMBER: | | |
| CHARGE: | | |
| BOND AMOUNT: | | |

NATURE OF COMPLAINT

| State the details of your complaint. Include all relevant transactions and dealings with the bondsman. Include the names of individuals with whom you have dealt, dates or your dealings, and enclose copies of all contracts, receipts, correspondence, and other documents related to the complaint. List the names, addresses, and telephone numbers of other witnesses to your complaint. You may wish to attach additional pages to this | | | | | | |
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| form. | | | | | | |
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| I certify that, to the best of my knowledge and belief, all of the is true, correct, and complete and made in good faith. I underst contains will be made available to the El Paso County Bail Bon law enforcement agencies for such action within their jurisdict that knowingly making any false or fraudulent statement or refederal, state or local criminal statutes, and may result in a fine, is | tand that this complaint or the information it d Board and may be made available to local ion as they deem appropriate. I understand presentation to the government may violate |
|---|--|
| SIGNATURE OF COMPLAINANT | DATE |
| SWORN TO AND SUBSCRIBED before me, the undersi, 20 | gned authority, on this the day of |
| | NOTARY PUBLIC IN AND FOR |

THE STATE OF TEXAS

(Check One) I WENT TO THE BOND COMPANY OFFICE I RECEIVED A PHONE CALL FROM THE BAIL BOND COMPANY THE BONDSMAN VISITED ME IN JAIL 11 [] I TELEPHONED THE BONDSMAN I WAS REFERRED TO THE BONDSMAN BY: OTHER: DID YOU RECEIVE A RECEIPT FOR ANY FEE PAID TO BONDSMAN? YES / NO DID YOU RECEIVE A RECEIPT FOR YOUR COLLATERAL? YES / NO DID YOU RECEIVE A COPY OF THE BAIL BOND? YES / NO DID YOU SIGN A CONTRACT? YES / NO DID THE BONDSMAN EXPLAIN THE CONTRACT TO YOU? YES / NO DID YOU UNDERSTAND THE CONTRACT? YES / NO DID THE BONDSMAN PROVIDE YOU WITH A COPY OF THE CONTRACT? YES / NO If so, please attach copy. HAVE YOU MADE KNOWN TO THE BONDSMAN YOUR COMPLAINT? YES / NO If so, what was the bondsman's reply?

FIRST CONTACT BETWEEN YOU AND THE BUSINESS: